

ORIGINALES

Development of a risk stratification model for pharmaceutical care in HIV patients

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Abstract

Background: The increasing number of HIV-patients and their complexity makes it necessary to develop risk classification tools to improve the optimization of resources.

Objective: To design a risk-stratified model for pharmaceutical care (PC) in HIV-patients.

Methods: A cross-sectional, multicenter study. An expert panel was created by Hospital Pharmacist experienced in PC for HIV-patients. The study was designed in 4 phases. The first phase included a review of literature and the development of a summary of the scientific evidence available. According to their score, patients were stratified into three levels of PC. In the second and third phases, a sample of patients was assessed and data information was recorded. The overall analysis also allowed pharmacists to define the actions to be applied at each level of priority.

Finally, each stratification model was applied to a new sample of patients to verify their applicability and usefulness.

Results: All variables included in the model were weighted in terms of their relative relevance compared to the rest. A sample of 215 patients was evaluated to obtain their score and distribution: Priority-1: score ≥ 32 and 10% of the sample; Priority-2: 18-31.9 and 30%; Priority-3: ≤ 17 and 60%.

The PC interventions corresponding to each level of priority were classified into "pharmacotherapeutic monitoring", "training, education and patient tracking" and "coordination of all the healthcare team members".

Conclusions: This study supported the design and adaptation of a selection and stratification model for PC in HIV-patients

Desarrollo de un modelo de estratificación de atención farmacéutica destinado a pacientes VIH+

Resumen

Antecedentes: El aumento del número de pacientes VIH+ en las consultas de atención farmacéutica (AF) y de su complejidad implica la necesidad de desarrollar herramientas de estratificación para mejorar la optimización de recursos.

Objetivo: Diseñar un modelo de estratificación en atención farmacéutica al paciente VIH+.

Métodos: Estudio multicéntrico transversal llevado a cabo por un panel de experto en Farmacia Hospitalaria con experiencia en AF al paciente VIH+. El estudio consta de 4 fases. En primer lugar, se realizó una revisión de la literatura y un resumen de la evidencia científica hasta la fecha estableciendo 3 niveles de estratificación. En las fases 2 y 3 una muestra de pacientes fue analizada para definir las intervenciones específicas de cada nivel de estratificación.

Finalmente, se empleó el modelo de estratificación en una nueva muestra de pacientes para comprobar su utilidad y correcta aplicación.

Resultados: Las variables incluidas en el modelo fueron ponderadas en función de su relevancia. Se analizaron 215 pacientes con el nuevo modelo obteniéndose una puntuación y distribución como sigue: Prioridad-1: puntuación ≥ 32 y 10% de la muestra; Prioridad-2: 18-31.9 y 30%; Prioridad-3: ≤ 17 y 60%. *Las diferentes intervenciones de cada nivel se clasificaron en "seguimiento farmacoterapéutico", "entrenamiento y formación de pacientes" y coordinación con el resto del equipo multidisciplinar".*

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as a tool to identify those who may benefit from priority intervention.

KEYWORDS

HIV; Pharmaceutical care; Antiretroviral

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Contribution to scientific literature

Pharmaceutical Care to HIV patients is one of the most development areas by hospital pharmacist. The impact of this activity on health outcomes has been reflected in many scientific publications.

In the last few years, number of HIV patient has increased due to the decrease in morbi-mortality associated with highly active antiretroviral therapy. In parallel, newly diagnosed patients have been incorporated into pharmacotherapeutic follow-up. Additionally, all guidelines worldwide reflect the need for universal treatment for all patients. Therefore, a great specialization is required to adapt pharmaceutical care to the needs and views of patients.

For the first time, our study support the design and adaptation of a selection and stratification model for PC in HIV+ patients to identify those who may benefit more from the intervention by the Hospital Pharmacist. Required actions and interventions for each kind of patients is also specified. It is necessary to include a comprehensive vision of Pharmaceutical Care and to involve further multidisciplinary collaboration.

Introduction

Antiretroviral therapy has led to a substantial increase in life expectancy and quality of life for HIV-infected patients, and it reduces virological transmission. As a result, current treatment guidelines recommend antiretroviral therapy for all HIV-infected individuals^{1,2}. While drug therapy has become more convenient, HIV infection still requires lifelong treatment. As HIV infected individuals are experiencing a life expectancy close to that of the HIV-negative population, some co-morbid conditions, including those associated with ageing, have become increasingly prevalent³.

Therefore, HIV-positive patients are likely to be prescribed a number of different medications both for HIV related and unrelated conditions. Such polypharmacy leads to drug interactions and overlapping toxicities, can be costly, and as medication complexity increases, may affect treatment adherence and virologic suppression^{3,4}.

On the other hand, new infections occur in young people with a good educational level but with a low perception of risk and life implications⁵. These patients

Conclusión: Este el primer modelo de estratificación para la atención farmacéutica al paciente VIH+. Su uso permitirá identificar aquellos pacientes que más se podrán beneficiar de cada tipo de intervención.

PALABRAS CLAVE

VIH; Atención farmacéutica; Antirretrovirales

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demand a new relationship with health professionals, including the use of new technologies.

The Hospital Pharmacist has a close relationship with these patients, therefore/so Pharmaceutical Care (PC) in this field is widespread^{6,7}. This practice has been proved useful in improving adherence, identification, prevention and management of adverse effects and resolution of drug-related problems⁸. However, this activity has been traditionally performed using an individual and medicine-centered design. This individualized, patient-focused philosophy was introduced in order to address an extensive drug-induced morbidity, and poor outcomes resulting from a depersonalized healthcare system (and a drug-focused Pharmacy profession). In addition to defining a philosophy of practice, the term PC has also been used to represent a process of care that outlines the steps required to identify and resolve drug therapy problems. Other clinical processes have been introduced to help to operationalize the goal of the PC philosophy, such as medication therapy management and, more recently, comprehensive medication management. The patient care processes outlined for both include an assessment of patients' medication needs, identification of all medication-related problems, development of a care plan, and patient follow-up to assess outcomes⁹.

The increasing number of HIV-positive patients and their complexity makes it necessary to develop risk classification systems to facilitate the optimization of resources and the development of the most appropriate intervention strategy for each of the levels established. Until now, there are no published classification systems from the perspective of the Hospital Pharmacy.

The aim of this study is to design a risk-stratified model for PC in HIV-positive outpatients.

Methods

A cross-sectional, multicenter study conducted between February and June 2015. An expert panel was created from a group of Hospital Pharmacist experienced in PC for HIV-positive patients from 12 Spanish hospitals belonging to the Pharmaceutical Patient Care HIV Working Group from the Spanish Society of Hospital Pharmacy.

The study was designed in 4 phases. The first phase included a review of literature and the development of a

summary of the scientific evidence available at the time of the study. The values of each variable included in the model (demographics, sociographics, clinical and drug-related) were defined through a participatory approach. These variables were an adaptation from the Selection and Pharmaceutical Care for Chronic Patients Model of the Spanish Society of Hospital Pharmacists for HIV-positive patients (co-infected with HCV or not)¹⁰. Based on this review, and in coordination with some external experts in the field, we defined the relative weights of the same variables in terms of their importance to the comprehensive risk measure patient. Telephone interviews were conducted with physicians experts in the management of HIV-positive patients, in order to confirm the value and weight of the chosen variables and evaluate the inclusion of some variables with no previous consensus so far. According to the score, patients were stratified into three levels of PC, allowing the panel of experts to set parameters for each variable to be measured. We evaluated the risk of drug-related problems (DRP), the need for pharmaceutical care and the feasibility of obtaining variables.

In the second phase, a sample of 215 HIV patients from eight hospitals was assessed by Hospital pharmacist during a regular clinic appointment, through standardized data collection which included all the parameters defined in the first phase protocol. The sample size was calculated by using an estimation of 5% of patients which are regularly taken care in a week. They were selected randomly between 31 March and 16 April 2015.

In a third phase, data information was recorded for those patients in the sample. Then the parameters for

each variable were redefined. Again, the results helped the expert panel to shape the items that should be evaluated in each model. The overall analysis also allowed Pharmacists to define the actions to be applied at each level of priority.

Finally, each stratification model was applied to a new sample of 205 patients to verify their applicability and usefulness (pre-test). The inclusion of patients was randomly conducted at each outpatient unit of the 8 participating hospitals.

Results

The variables finally included in the model, and their score based on their priority for pharmaceutical interventions, are summarized in Appendix 1. All variables included in the model were weighted in terms of their relative relevance compared to the rest, with a value ranging from 1 (minor relevance), 2-3 (intermediate relevance) to 4 (high relevance).

A sample of 205 patients was evaluated at the pre-test stage. Most of the patients were 30 to 50 years of age (52.7%), 8.3% had an advanced immune deficiency (CD4 below 200cell/ml) and 5.8% had a high viral load (>1000copies/mL) on stable treatment. The percentage of patients with two or more comorbidities (chronic diseases) was 25.3% and polypharmacy percentage was 31.7%. The score obtained and the distribution rate of patients in each level is shown in Figure 1.

The basis for assessing the patient according to the Model Selection of HIV+ finally agreed upon by the pa-

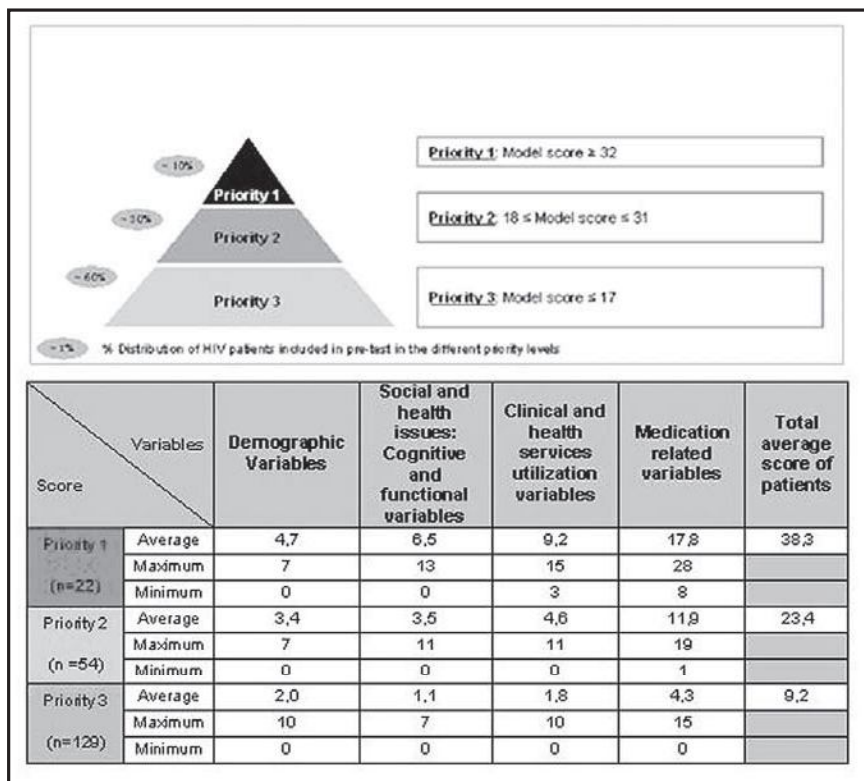


Figure 1.

nel of experts and its frequency of application is shown in Table 1. In this regard, if the patient was HIV-HCV co-infected, it was recommended that the assessment of the Selection Model in HCV patients should be done at treatment initiation, and the periodicity defined for the HIV model should be implemented afterwards.

The PC interventions corresponding to each level of priority are shown in Figure 2. These actions were cumulative, so that Priority 3 patients undertook that level plus Priority 2 and Priority 1 levels.

The frequency of pharmacotherapeutic monitoring in HIV patients was recommended according to their priority level (although this will always be subject to the best judgment by each professional). Priority-1: 1-2 months; Priority-2: 3-4 months; Priority-3: 6-8 months.

It was considered essential, for the optimal performance of the proposed actions, to have standard operating

procedures in hospital Pharmacy Departments, to be used as guidelines for activities, to perform quality assurance and process procedures. Pharmaceutical interventions must always be registered in the patient medical records.

The standard work processes defined by the model based on possible contact situations with the Hospital Pharmacist responsible for follow-up (hospital admission, discharge, and outpatient) are shown in Table 2.

Discussion

As far as we know, this is the first model specifically designed to select and stratify HIV-positive patients for PC.

Traditionally, the Pharmacist activities have been developed based on a drug-centered model, with an episodic conception, which has prioritized the single first visit and changes in treatment; but PC improves this concept, in order to provide the responsible provision of drug therapy for the purpose of achieving definite outcomes that improve a patient's quality of life. Several reasons could explain this drug-centered model, but we could mainly include the following: low persistence of prescribed drugs, adherence problems due to the pharmaceutical forms available a few years ago, which required complex regimens and the consequent resistance (under certain conditions), the severe and frequent occurrence of adverse effects, as well as no training and information about treatments and/or conditions for patients. However, these characteristics have been currently changed.

This definition and philosophy of PC should be modified to make it clear that Pharmacists must be responsible for those populations at high risk of drug or disease-induced morbidity. The expanded definition of PC should be understood to include a patient-centered practice

Table 1. Periodicity for performance evaluation

Patients Priority	Periodicity to evaluate patients according to the Model Selection HIV
All HIV patients	At the treatment beginning
Priority 1 patients	Six months
Priority 2 and 3 patients	Annually unless any of the following situations happens: a) Professional decision b) Score ranges close to change priority level model. – Priority 3 patients with close to 18 points score – Patient Priority 2 with close 31 points score

Table 2. Standard work process for HIV-positive outpatients and hospital admission and discharge

	Outpatients	Hospital admission and discharge
Identifying the patient as HIV/HCV and applying the SEFH selection model. Access to medical and medication history of the patient is required.	X	X
If necessary, a clinical interview with the patient / caregiver at hospital admission in order to obtain the patient's pharmacotherapy profile, to know actual medication taken at home, what difficulties arise, such as taking medication, adherence-related aspects.	X	X
Once the need has been identified based on the model of selection, an interview must be conducted with the patient / caregiver to report their treatment, especially if they are initiating it (by the Hospital Pharmacist directly or through collaboration with other health professionals). One of the basic aspects of this interview will be to actively promote adherence to treatment, explaining its importance and looking for their commitment.	X	
Every PC interventions will be reflected in the clinical/ pharmacotherapeutic history.	X	X
We must share all information about the result of patient selection with the healthcare team and reach a consensus on and work together in carrying out the activities of PC defined by the model depending on the result of selection		X
We must register PC interventions for further analysis, at national and hospital level.	X	X

SEFH: Spanish Society of Hospital Pharmacist; PC: Pharmaceutical Care.

	LEVEL 3	LEVEL 2	LEVEL 1
Pharmacotherapeutic monitoring	<ul style="list-style-type: none"> - Antiviral treatment review and validation. - Adherence monitoring and establishment of the best strategy to improve it. - Concomitant medication review (self medication, alternative medicine, etc.) and monitoring all possible interactions, offering clinicians an alternative therapy for concomitant medication. - Medication reconciliation at admission and at discharge. - Planning next visit to the Outpatient Unit in coordination with the clinicians or infectious department citations. - Monitoring the treatment security - Special monitoring of high-risk medications (ISMP list). 	<ul style="list-style-type: none"> - Antiviral treatment review and validation. - Adherence monitoring and establishment of the best strategy to improve it. - Concomitant medication review (self medication, alternative medicine, etc.) and monitoring all possible interactions, offering clinicians an alternative therapy for concomitant medication. - Medication reconciliation at admission and at discharge. - Planning next visit to the Outpatient Unit in coordination with the clinicians or infectious department citations. - Monitoring the treatment security - Special monitoring of high-risk medications (ISMP list). - Development of easily communication channels with the patient, its family and caregivers environment. 	<ul style="list-style-type: none"> - Antiviral treatment review and validation. - Adherence monitoring and establishment of the best strategy to improve it. - Concomitant medication review (self medication, alternative medicine, etc.) and monitoring all possible interactions, offering clinicians an alternative therapy for concomitant medication. - Medication reconciliation at admission and at discharge. - Planning next visit to the Outpatient Unit in coordination with the clinicians or infectious department citations. - Monitoring the treatment security - Special monitoring of high-risk medications (ISMP list). - Development of easily communication channels with the patient, its family and caregivers environment. - Assess referral to other professionals. - Special monitoring of patients in their contact with the health system (primary care, emergency, hospitalization).
Training, education and patient tracking	<ul style="list-style-type: none"> - Evaluate the patient knowledge about prescribed treatment, regarding to solve questions about the disease, the treatment, transmission routes, etc. - Give specific information about the treatment, prevention and actions to minimize the appearance of adverse reactions. - Offer patients the possibility of joining the "HIV Expert patient 2.0 Program". - Promotion of responsibility in the outcome of treatment (avoid virologic failure at 48 weeks). - Promotion of healthy lifestyles. 	<ul style="list-style-type: none"> - Evaluate the patient knowledge about prescribed treatment, regarding to solve questions about the disease, the treatment, transmission routes, etc. - Give specific information about the treatment, prevention and actions to minimize the appearance of adverse reactions. - Offer patients the possibility of joining the "HIV Expert patient 2.0 Program". - Promotion of responsibility in the outcome of treatment (avoid virologic failure at 48 weeks). - Promotion of healthy lifestyles. 	<ul style="list-style-type: none"> - Evaluate the patient knowledge about prescribed treatment, regarding to solve questions about the disease, the treatment, transmission routes, etc. - Give specific information about the treatment, prevention and actions to minimize the appearance of adverse reactions. - Offer patients the possibility of joining the "HIV Expert patient 2.0 Program". - Promotion of responsibility in the outcome of treatment (avoid virologic failure at 48 weeks). - Promotion of healthy lifestyles. - Give information about the importance of adherence and current and / or potential interactions with other drugs. - Develop tools and specific training for strengthening critical aspects related to treatment and disease.
All the healthcare team members coordination	<ul style="list-style-type: none"> - Establishment of criteria unification between different health professionals and care levels. - Coordination with patient organizations, websites. - Establishment of a circuit in order to manage and address Drug-related problems: - Interactions - Adverse reactions - Medication errors - Adherence 	<ul style="list-style-type: none"> - Establishment of criteria unification between different health professionals and care levels. - Coordination with patient organizations, websites. - Establishment of a circuit in order to manage and address Drug-related problems: - Interactions - Adverse reactions - Medication errors - Adherence - Coordination with Social Services and / or with Psychology and Psychiatry Services of the hospital. 	<ul style="list-style-type: none"> - Establishment of criteria unification between different health professionals and care levels. - Coordination with patient organizations, websites. - Establishment of a circuit in order to manage and address Drug-related problems: - Interactions - Adverse reactions - Medication errors - Adherence - Coordination with Social Services and / or with Psychology and Psychiatry Services of the hospital.

Figure 2. Major interventions for pharmaceutical care to Level 1-3 patients.

in which the practitioner would be accountable for the drug-related needs of specific individuals as well as groups of patients, within a defined practice setting, who are at high risk of drug- or disease-induced morbidity.

In order to conduct PC as defined in the model, technological tools are required, to develop training initiatives for health professionals, and to define work procedures in collaboration with other health professionals and public stakeholders.

The following needs have been identified by the expert panel:

- Having a standard tool for the evaluation of the validation and adequacy of treatments in the Hospital Pharmacy, such as information systems (shared electronic medical records), to see all the medication in HIV- positive patients (including those co-infected with HCV).
- Having a basic tool for training Hospital Pharmacists, physicians, and nurses, about PC in HIV-positive patients.
- Training of Hospital Pharmacists on questionnaires like PHQ (Patient Health Questionnaire) management, and to standardize the collection of key information for assessing the variable of mental disorders, cognitive impairment and functional dependence.
- Development of focused training for Hospital Pharmacists in case management concepts and working methods to evaluate social health (functional scales and cognitive assessment, etc.).
- To incorporate the model into the continuing professional development program of basic training on PC for HIV-positive patients, especially for residents. The patient-centered care processes of PC need to be expanded to include procedures that guide Pharmacists on how to perform an assessment of needs in their unique clinical practice setting, which will facilitate the process of patient selection and prioritization for PC. This assessment would be conducted in collaboration with other healthcare team members, to define disease- and medication-related priorities among their patient population.

Finally, Hospital Pharmacists would need to establish procedures to ensure that all patients included into a high-priority area would be identified to receive the best PC. Thus, there is an urgent need for defining procedures in a teamwork setting with other health professionals, within and outside the hospital, designed to improve the pharmacotherapy for HIV-positive patients. These would include the establishment of partnerships with Patient Associations to promote two-way communication between agents for the benefit of the patient, and with public and private authorities for the implementation, operation and use of data recorded in the different hospital/regional systems.

To achieve all this objectives and the PC concept proposed, it is necessary to consider not only drug-related va-

riables, but also those related to health and social aspects, and the cognitive and functional status of the patients.

Throughout the consensus project, the expert panel and reviewers have been mindful of the high degree of variability in the health status of people living with HIV/AIDS, and the factors that determine their health status. Many of them care for HIV infected patients who are in their 60's and are robust, have had an excellent response to HAART, and are leading active and productive lives. At the same time, we care for HIV-infected patients in their 50's with substantial cognitive and/or functional impairment and multiple comorbidities. Additionally, the newly diagnosed patients are basically young people in their 20's with a good educational level and high relationship with new information technologies. These demographic variables^{5,7}, especially being above or below 50 years of age, are particularly taken into account when starting our stratification model¹¹.

Clinical and healthcare utilization variables have not been traditionally considered when establishing procedures for PC in HIV-positive patients. However, the number of previous hospitalizations was presented as another key factor in the model. It is known that the highest risk of re-admission occurs during the first few days after discharge. It is therefore necessary to conduct interventions during admissions¹² and in the early days after hospital discharge, to ensure understanding of and adherence to the treatment itself, and thus avoid readmissions^{13,14}. Several studies, like Hirsch J et al¹³ and March K. et al¹⁴, have shown the usefulness of these strategies. This aspect has been taken into account to incorporate this variable model in the design of possible interventions.

In regard to the issue of multiple comorbidities, this is being considered critically important from the perspective of an individual HIV-positive patient¹⁵. Schouten J. et al.¹⁶ showed that HIV+ patients had a significantly higher prevalence of age-associated non-transmissible comorbidities than uninfected control patients of similar age, in terms of composite comorbidity burden, and more specifically regarding hypertension, cardiovascular and peripheral vascular disease, and impaired renal function.

As we have mentioned throughout this document, HCV co-infection is a key factor in monitoring HIV+ patients, for different reasons such as the evolution and progression of the disease¹⁷. Despite the recent arrival of new drugs to treat this disease, with very high rates of sustained virological response, those drugs are not exempt from interactions and increased complexity of pharmacotherapy of patients. This is why the expert panel considers this as a key variable, and it got the highest score in the model, especially when there is undergoing treatment.

Beyond comorbidities, a fundamental issue in HIV-positive patients is the clinical status and increased vulnerability to stressors associated with falls, hospitalization, mortality and physical disability. All these aspects are properly incorporated in the model¹⁸. To consider that

aspect, the VACS index score was included, which is significantly associated with patient outcome^{19,20}. Additionally, given the simplicity and familiarity of the data for Hospital Pharmacists, it was also taken into account that the patient does not have good control virological (viral load > 1000 Copies/mL) to give high punctuation in the score to indicate that close monitoring is required.

Lastly, the medication-related variables should include monitoring the complete treatment of the patients. In this section of the model you can get the highest weight in patient score, a total of 30 points out of 71 possible points. This is due to the important weight of polypharmacy, interactions, poor adherence and suspected drug-related problems when conducting patient monitoring and possible interventions^{21,22}. Polypharmacy appears therefore as the main challenge in the pharmacotherapeutic approach for HIV+ patients in the next years^{22,23}. As Cantudo R. et al.²⁴ indicated the number of concomitant drugs decreased the adherence to ART. Therefore, this would lead to a clinical deterioration that would result in hospitalization, and it determines the need to act on patients^{25,26}.

As it has been shown, the model includes several PC interventions according to a high/medium or low priority level. However, it is needed to demonstrate what the most valuable strategies are, in order to determine which elements of a treatment plan are most important, or have the highest priority for individual patients, determining those priorities for an adult with HIV²⁷⁻²⁹. This must be based on the applicability of the evidence, the actual absolute risk reduction achieved in studies, the time needed to act in order to observe the benefit, and the individual's values and preferences^{7,30}. The patient's values and preferences are critical regarding several aspects: which outcomes are perceived as the most valuable, which burdens they are willing to endure in order to achieve those outcomes, which are their preferences regarding the potential harms associated with the interventions, and finally, how does the level of uncertainty surrounding the reported benefits of a treatment affect their decision-making process.

Limitations

Limitations to our research include some considerations. For example, factors such as HLA and CYP polymorphisms and psychosocial factors continue being important predictors of disease progression, and are considered important in order to design the model, but sometimes these are difficult to collect, and it has been considered that they may impact other markers such as viral load.

In addition to the factors mentioned in the study, there are others which could also determine the risk of drug-related problems. Some are related to people (and their degree of social support, access to health services or functional status) or healthcare organizations (coordi-

nation of care and availability of hospital beds). Although the inclusion of such information could improve the predictive ability of this model, its applicability in the real world would be conditioned by the availability of such data, which are usually not recorded in the computer software and medical records.

It is a priority to develop a prospective, randomized, multicenter study to determine the usefulness of this model versus usual practice in a large cohort setting. Future testing should examine how this model and its interventions can increase the effectiveness and safety of treatments, and the contribution to improved outcomes in health and quality of life.

It is needed to conduct a further evaluation of the validity of the model as a tool to identify patients who may benefit from the proposed interventions, because the content validity of the model has only been assessed in a real cohort but within a small sample research. Those patients may or may not comply with the elements of the model, but this may also help us to identify other concepts that contribute significantly to their ability to manage their medication regimen.

Because new information is emerging rapidly in this fast-evolving field, the expert panel considered carefully the best way to update periodically the information in this model. This project was conceived as an evolving effort which would require the addition of new information in order to improve its contents and the proposed interventions.

In conclusion, this study supported the design and adaptation of a selection and stratification model for PC in HIV-positive patients, as a tool to identify those who may benefit from the intervention by Hospital Pharmacists (e.g., risk of drug-related events, to improve adherence).

We believe that this model supports the expansion of Clinical Pharmacist involvement in HIV-positive care centers, in order to establish a selection and stratification model in the interdisciplinary team as the standard for achieving best practice.

Contributions to authorship

Study concept and design with contribution by all the authors. The manuscript was written by Morillo-Verdugo, Martínez Sesmero and Lázaro-López, and revised equally by all the authors.

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Disclosures

The authors report no financial conflicts of interest related to the subjects discussed in this article.

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Appendices

Description of the risk-stratified model for pharmaceutical Care in HIV positive patients

Selection and stratification model for Pharmaceutical Care in HIV+ patients variables 1/3				
Variable Scope	Variable	Definition	Score	
Demographic Variables	Age	Aged between 18-30 years old (Naïve patients)	3	
		Age > 50 years old	4	
	Pregnancy	Pregnant patient	Priority 1	
	Education Level ⁽¹⁾	Without secondary education	3	
MAXIMUM SCORE : 11				
Social and Health issues: Cognitive and functional variables	Unhealthy lifestyle	Drunk and/or alcohol above 17 SD /week in women and >28 SD /week in men ⁽²⁾	2	
	Mental Disorders, cognitive impairment and functional dependency <i>Maximum Score 4</i>	The patient present not temporally mental or behavioural disorders. PHQ-9 (Patient Health questionnaire detects the presence of depression or anxiety) questionnaire score > 10 ⁽³⁾ <i>*The PHQ – 9 questionnaire score must be recorded.</i>		2
		The patient is under treatment with of N05, N06 Y N07B groups corresponding to: antipsychotics, anxiolytics, sedatives, antidepressants, psychostimulants anti-dementia medications and addictive disorders. <i>*The N05, N06 and N07 specific drugs must be recorded</i>		4
		Cognitive Impairment: Short Portable Mental Status Questionnaire (SPMSQ) (<i>Pfeiffer Questionnaire</i>) ⁽⁴⁾ <i>*A SPMSQ must be recorded</i>	Mild Intellectual impairment	1
			Moderate Intellectual impairment	2
			Severe Intellectual impairment	4
	Functional Dependency: Katz index of independence in Activities of Daily Living (ADL)((Scoring C-G and others) ⁽⁵⁾ <i>*Katz score must be recorded</i>		2	
	Health Care professional– Patient relationship ⁽⁶⁾	During the last 6 months the patient has shown distrust, hostility, embarrassment, fear, dissatisfaction with health care, low level of knowledge the disease and/or treatment, or existence language barrier.	2	
Social Support and economic conditions ⁽⁷⁾	Homeless patient or without social or family support (with or without functional dependence) and economic conditions that may result in improper medication maintenance and administration and not ensuring healthy life style conditions (food, hygiene,...)	3		
MAXIMUM SCORE : 11				

Selection and stratification model for Pharmaceutical Care in HIV+ patients variables (2/3)				
Variable Scope	Variable	Definition	Score	
Clinical and Health services utilization variables	Pluripathology/ Comorbidities⁽⁸⁾	The patient had two or more chronic disease with special complexity or comorbidity : - Cardiovascular Disease - HBP - DM - Metabolic Syndrome - Cirrhosis - Chronic Kidney Disease - Neurocognitive Disorder - Osteoporosis and bone fracture - Chronic Bronchitis - Non-AIDS defining malignancies - Fragility	3	
	HCV Coinfection	HCV without treatment	2	
	<i>*Coinfection with HVB must be recorded</i>	HCV with treatment	4	
		Clinical analysis/VACS index⁽⁹⁾	CD4 <200/ μ L	2
			ART patient over 6 months and plasma viral load >1.000 copies in the last analytical.	4
			VACS INDEX \geq 25 <i>*VACS Score must be recorded</i>	2
	Atherosclerotic cardiovascular mortality risk⁽¹⁰⁾	Atherosclerotic cardiovascular mortality estimated risk within 10 years >5% or smoker and cholesterol > 200 mg/dL <i>*Smokers patients and cholesterol > 200 mg/dL must be recorded</i>	2	
	Hospitalizations⁽¹¹⁾	Patients had at least one admission in the last 6 months	2	
MAXIMUM SCORE : 19				

Selection and stratification model for Pharmaceutical Care in HIV+ patients variables (2/3)			
Variable Scope	Variable	Definition	Score
Medication related variables	Polymedication	The patient takes 6 or more drugs (ART included) ⁽¹²⁾	4
	Medication Risk	The patient takes any drugs included in the ISMP list for chronic conditions ⁽¹³⁾ <i>*Drugs must be recorded</i>	2
	Treatment Interactions ⁽¹²⁾ <i>Maximum Score :4</i> <i>*Treatment interactions must be recorded</i>	1 potential interactions that requires some parameters monitoring (i.e. BP, plasma level of a drug) or dose modification . Potential interaction: may require close monitoring, alteration of drug dosage or timing of administration”	2
		≥ 2 potential interactions that requires some parameters monitoring (i.e. BP, plasma level of a drug) or dose modification . Potential interaction: may require close monitoring, alteration of drug dosage or timing of administration”	4
		“These drugs should not be coadministered”	4
		Interaction not documented in DB (Liverpool, Medscape, Lexicomp, Micromedex, etc.)	2
	Changes in regular medication regimen ⁽¹⁵⁾	The patient has undergone changes in medication regimen in the last 4-6 months.	3
	Begining Treatment	The patient began treatment during last 6 months	3
	Drug related problems	Evidence that the patient suffers or may suffer drug related problems using the application <i>PREDICTOR</i> ⁽¹⁶⁾ (<i>PREDICTOR results: High risk</i>) <i>*The PREDICTOR value must be recorded</i>	4
	Adherence	< 90% according to last 6 months dispensations or abandonment of the previous ART. <i>*% Adherence must be recorded</i>	4
	Índice de complejidad ⁽¹⁷⁾	Complexity index > 5 measured by the following tool: http://indicedecomplejidad.com/ <i>*Complexity index must be recorded</i>	4
ART satisfaction Level	< 7, mesasured by a VAS scale (Visual Analogic Scale) of 0-10 scoring (not satisfied-very satisfied) <i>*ART satisfaction level must be recorded</i>	2	
MAXIMUM SCORE : 30			
Model Maximum Score			71