# Review and Comparison of the 2018 ASHP and SEFH Strategic Plans

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pharmacists advancing healthcare®



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## **Disclosure Information**

### ASHP creates and provides products, services, and programs in the following areas:

- Accreditation of pharmacy residency and technician training programs
- Accreditation of pharmacy practices (through the Center for Pharmacy Practice Accreditation)
- Certification of pharmacy technicians (through the Pharmacy Technician Certification Board)
- Pharmacist and pharmacy technician continuing education and certification resources

- Drug information and related publications
- Publisher of AJHP
- National and international educational conferences, meetings, and workshops
- Pharmacy practice and medication-use process consulting services
- Other products and services related to the practice of pharmacy

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- MEETING: Post Midyear 2017: Creating the Future, Madrid, Spain



### **American Society of Health System Pharmacists**

- Celebrating 75<sup>th</sup> anniversary
- Located in Bethesda, Maryland, near Washington, DC
- Staff of 230
- 45,000 members





### **ASHP**

- Membership organization
- Publishing (Drug information, books, AJHP)
- Education (LMS w/online programs)
- Meetings and Conferences
- Advocacy
- Practice Advancement
- Residency Accreditation
- Safety and Quality initiatives



### **Objectives**



### **ASHP** Vision

ASHP's vision is that medication use will be optimal, safe, and effective for all people all of the time



### **ASHP** Mission

The mission of pharmacists is to help people achieve optimal health outcomes.

ASHP helps its members achieve this mission by advocating and supporting the professional practice of pharmacists in hospitals, health systems, ambulatory clinics, and other settings spanning the full spectrum of medication use



## **Strategic Priorities and Goals**

- Our Patients and Their Care
- Our Members and Partners
- Our People and Performance

https://new.ashp.org/About-ASHP/What-We-Do/ASHP-Strategic-Plan



### Strategic Priority 1: Our Patients and Their Care

- 1. Improve the health and well-being of patients by optimizing medication therapy outcomes across the continuum of care
- 2. Advance pharmacy practice across the continuum of care
- **3.** Facilitate preparation of the pharmacist workforce
- 4. Improve patient care by enhancing the well-being and resilience of pharmacists, student pharmacists, and pharmacy technicians
- 5. Advance the creation of a well-defined professional career path for pharmacy technicians by elevating their patient care roles, responsibilities, and vital contributions to enhancing the direct patient care efforts of pharmacists
- 6. Advocate for laws, regulations, and standards that improve patient care



### Goals 1 and 2:

Improving the health and well-being of patients by optimizing medication therapy outcomes across the continuum of care; Advancing pharmacy practice across the continuum of care

- ASHP Practice Advancement Initiative (PAI) has 25 specific recommendations regarding ambulatory care practice:
- Examples of recommendations include:
  - Pharmacists should be integral members of care teams in all clinics
  - Pharmacists' focus is the entire spectrum of the medication-use process
  - New models of care developed to expand access to pharmacists
  - Pharmacists embedded in clinics and providing care as specialists and generalists



### Pharmacist Roles in Ambulatory Care Clinics are Expanding

- Nearly half of health systems in the US have pharmacists practicing in ambulatory clinics - up from 30% in 2006
- The most common ambulatory care settings are pharmacist managed anticoagulation clinics (48%), oncology clinics (44%), and medication therapy management or pharmacotherapy clinics (32%)
- Ambulatory care pharmacists are the most rapidly growing segment of ASHP membership

Pedersen CA, Schneider PJ, Scheckelhoff DJ. ASHP national survey of pharmacy practice in hospital settings: Monitoring and patient education—2015. *Am J Health Syst Pharm*. 2016;73): e489-512.



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### ASHP Supporting Ambulatory Care Pharmacy Practice Model Change

- Tools to transform practice and help pharmacists dedicate majority of time to direct patient care:
  - Interconnected electronic health records
  - Advanced automation of drug distribution process
  - Increased use of certified pharmacy technicians
  - Maximize use of true interprofessional team based care

- New clinical information systems and data analysis help identify patients in need of pharmacist services:
  - Specific diseases
  - Drug-related problems
  - Polypharmacy
  - Preventable adverse drug events
  - Previous suboptimal medication therapy outcomes

# Goal 3: Facilitate preparation of the pharmacist workforce – Residency accreditation

- ASHP serves as the accrediting body for post graduate pharmacy residency programs in the US and also offers an international residency accreditation
- First accreditation standard from ASHP was approved in 1962
- More than 2,300 training programs now exist with more than 4,500 completing residencies each year

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• This represents a 35% increase over the past 5 years



### ASHP Accredited Pharmacy Residency Program Growth



### **International Residency Training Programs**

- Began accrediting residency training programs outside of the U.S. in 2009
- New International Pharmacy Practice Accreditation Standard
- Growth in accredited international residency programs
  - Residency programs in Saudi Arabia, Qatar, UAE
  - Anticipate programs in Egypt in 2018
  - Possibly Spain and India in 2018?
- More information on international standard at: <u>www.ashp.org/IPPResidency</u>



Goal 5: Advance the professional career path for pharmacy technicians by elevating their patient care roles, responsibilities

- ASHP and ACPE convened a Pharmacy Technician Stakeholder Conference in 2017 to address
  - Technician roles
  - Standardized training
  - Certification
  - Laws and regulations
- ASHP announced new Pharmacy Technician Forum to:
  - Provide professional membership to pharmacy technicians
  - Professionalize and elevate pharmacy technician workforce
  - Allow pharmacists to provide direct patient care
  - Address future healthcare needs



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### **Pharmacy Technicians Current State**

- 78% of pharmacy technicians in hospitals are certified by PTCB
- 13% of pharmacy technicians in hospitals have completed an ASHP-ACPE accredited training program
- National pharmacy organizations should prioritize and advocate for advancing pharmacy technician practice
- Financial impacts may result, should not become a barrier to implementing improvement
- Pharmacy technicians are involved in high-risk areas of the health-system and need appropriate education and training

- Examples are IV prep including chemotherapy
- Specialty areas: ED, OR, pediatrics

Pedersen CA, et al. ASHP national survey of pharmacy practice in hospital settings: prescribing and transcribing-2016. Am J Health-Syst Pharm 2017;1336-52.

## Examples of Advanced Roles for Pharmacy Technicians

- Tech-check-tech processes
- Discharge facilitation (transitions of care, medication assistance programs)
- Dispensing with remote video supervision
- Point-of-care testing
- Administration of vaccines and certain medications
- Technician informaticist



- Working with insurance for prior-authorization
- Controlled substance management/diversion mitigation
- Data collection for pharmacists in hospitals and clinics (medication list, initial screening)
- Patient care unit technicians
- Leadership roles (sterile products supervisor, purchasing manager)

### Strategic Priority 2: Our Members and Partners

- 1. Maintain a high level of member satisfaction and value
- 2. Grow and retain an engaged and diverse membership
- 3. Provide tools to support ASHP State Affiliates' efforts to improve patient care and advance pharmacy practice
- 4. Leverage strong sustainable relationships to expand ASHP reach, influence, and impact
- 5. Provide products and services to meet our member and customer needs



### Goal 4: Leverage strong sustainable relationships to expand ASHP reach, influence, and impact

- American Hospital Association
  - Drug shortages, drug pricing
- American Nurses Association
  - Medication safety, drug shortages
- U.S. Government Agencies
  - Food and Drug Administration, Centers for Medicare and Medicaid Services, Centers for Disease Control and Prevention

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- National Academy of Medicine
  - Clinician resilience and well-being
- Institute for Safe Medication Practices (ISMP)
  - Medication safety initiatives

\*In addition to relationships with all US pharmacy organizations

#### **Goal 4: Leverage strong sustainable relationships (continued)**

- American Association of Physician Leaders
  - Leadership certification, Opioid management leadership
- American Board of Internal Medicine
  - Choosing Wisely
- Advancement of Medical Instrumentation Association
  - IV pump safety standards
- Society of Critical Care Medicine
  - Clinical guidelines
- Others



\*In addition to relationships with all US pharmacy organizations

# Goal 5: Provide products and services to meet our member and customer needs

- Advocacy
- Membership Sections and Forums
- Meetings (Midyear, Summer, Leadership, Preceptor, International)
- Publications (100+ references, textbooks, leadership, and others)
- Drug Information (digital and print)
- Board Certification preparation courses
- Distance based on-line continuing education courses
- Certificate programs in medication safety, pharmacy informatics, teaching, sterile compounding (basic and advanced), and more

- Consulting services (domestic and international)
- Accreditation (domestic and international)

### Strategic Priority 3: Our People and Performance

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- **1. Empower and engage ASHP staff**
- 2. Maintain effective financial management
- 3. Foster effective and energized governance
- 4. Effectively manage organizational infrastructure



### **Goal 1: Empower and engage ASHP Staff**

- ASHP recognized as Best Workplace by Washington Post in 2016 and 2017
- Recognized by Modern Healthcare as Best Workplace in 2017



## Comparison to SEFH Strategic Plan: Group Discussion



## Thank you

